



# We See what You See

A NEW DIMENSION OF REMOTE SERVICE WITH DATA GLASSES

# We See what You See



Experience a new dimension in PI's customer service based on the „See What I See“ (SWIS) technology of Iristick's smart glasses. This enables our service engineers to literally look over your shoulder while you are working on and with your PI products – even from thousands of kilometers away. You work freehand and experience how the PI expert is at your side with words and deeds. This not only saves travel time and costs, but also reduces downtimes and support solution times. The immersion of the PI expert in your environment and application also makes it possible to find potential causes and solutions for your support request much faster.

The SWIS technology also provides a much deeper and more interactive training experience when our trainer cannot be on site. The integrated, automated translation function also helps to overcome language barriers and enables instructions to be transmitted in your language.



## BATTERYSTATUS AND CHARGING

The LED at the front of the battery pack shows both connection and batterystatus:

- Green: battery has 50% or more charge
- Yellow: battery has less than 50% charge
- Red: battery is depleted
- Dark blue: smartphone is connected
- Bright blue: smartphone & headset connected

To charge the battery pack, disconnect the glasses; and charge it with the jack adapter provided.

**Ask your sales or service representative to find out more about how you can benefit from this unique experience.**



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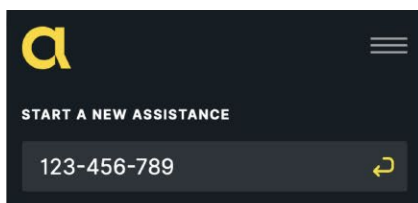
## YOUR QUICK START GUIDE

Installation is easy – just follow the nine installation steps below

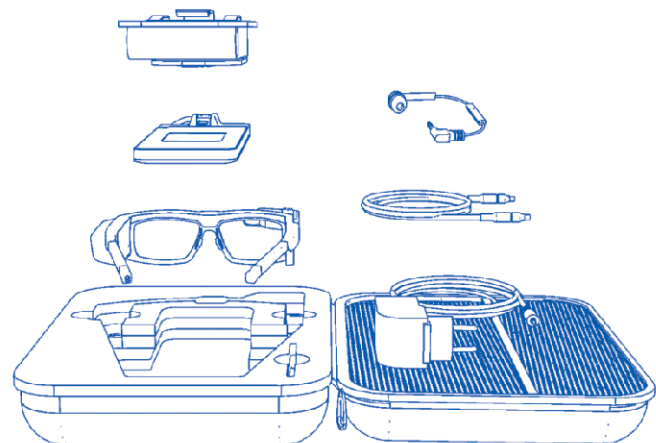
- Step 1: Download **Acty Glasses app** from your Android or iPhone app store.
- Step 2: Select the correct battery unit for your type of phone (iOS or Android).
- Step 3: Connect the cable with the golden plugs (coaxial cable) and push/snap them into the battery and on the left temple end of the glasses.
- Step 4: Connect the ear piece to the glasses.
- Step 5: Lightly shake the battery pack to wake it from sleep mode, (blue light comes on).
- Step 6: Open the **Acty Glasses app** and allow the phone to share screen with glasses (for iOS: pop up dialog box 'Record screen' – accept / for Android: pop up dialog box "OK" and "Start now").
- Step 7: After opening the app, **do not** register and **do not** choose an identity in the app. Call your local PI support service technician directly and give them the 9-digit code on your screen. Our service technician will then connect with your smart glasses and the transmission is started.
- Step 8: Slip both phone and battery pack into the pouch provided and clip it to your belt or place it on the desk next to you.
- Step 9: Put your glasses on and your ear piece in – done.



Start remote assistance call. The expert logs in via Chrome at [webexpert.acty.com/webexpert](http://webexpert.acty.com/webexpert) and enters the 9-digit code.



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## SCOPE OF DELIVERY

Delivery comprises the headset, battery pack(s) and pouch. Accessories, like the coaxial cable, jack adapter (for the battery pack) and earpiece, are stored in the net.

If you have selected to receive a smart phone with your glasses then you will receive additionally a sim free Android smart phone. If not then you will get 2 battery packs, one for Android and another for Apple phones.



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